it's the only way to understand whether process performance is improving or worsening and what action is required meaningful targets at the individual and departamental levels that link metric: a basis or standard to overall corporate comparison. It s how to objectives measure the performance the right metrics quantitative targets into should include plans and budgets well-defined mechanisms and processes in place for tracking progress and managing performance Metrics to drive business success supply chain metrics are linked to business starategy supply chain metrics are both comprehensive and balanced targets are set based on both internal and external benchmarks targets are aggressive but achievable best approach s characteristics metrics are highly visible and monitored

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at all levels of the company

implementation plan

supply chain metrics are used as a

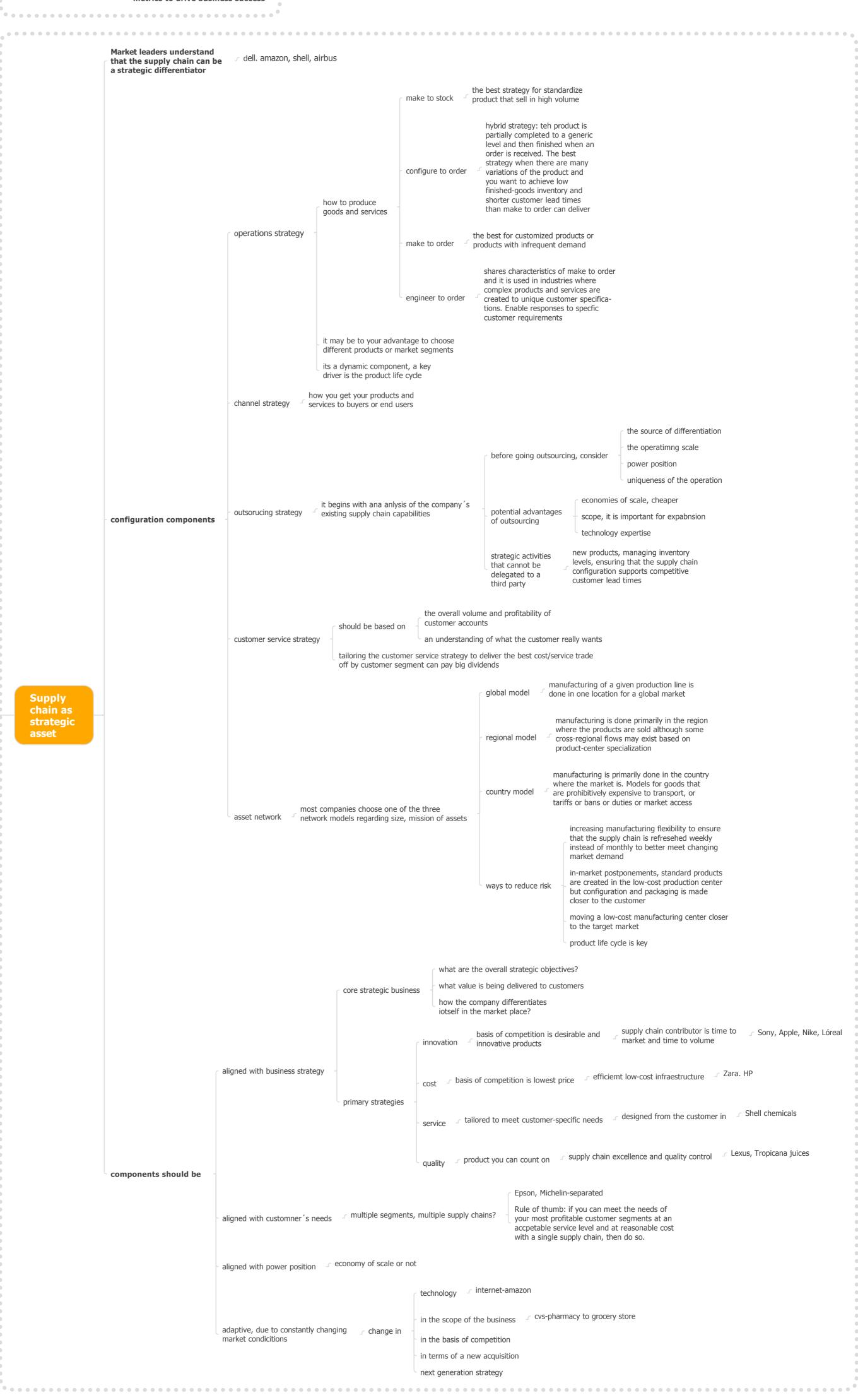
continouos improvement tool

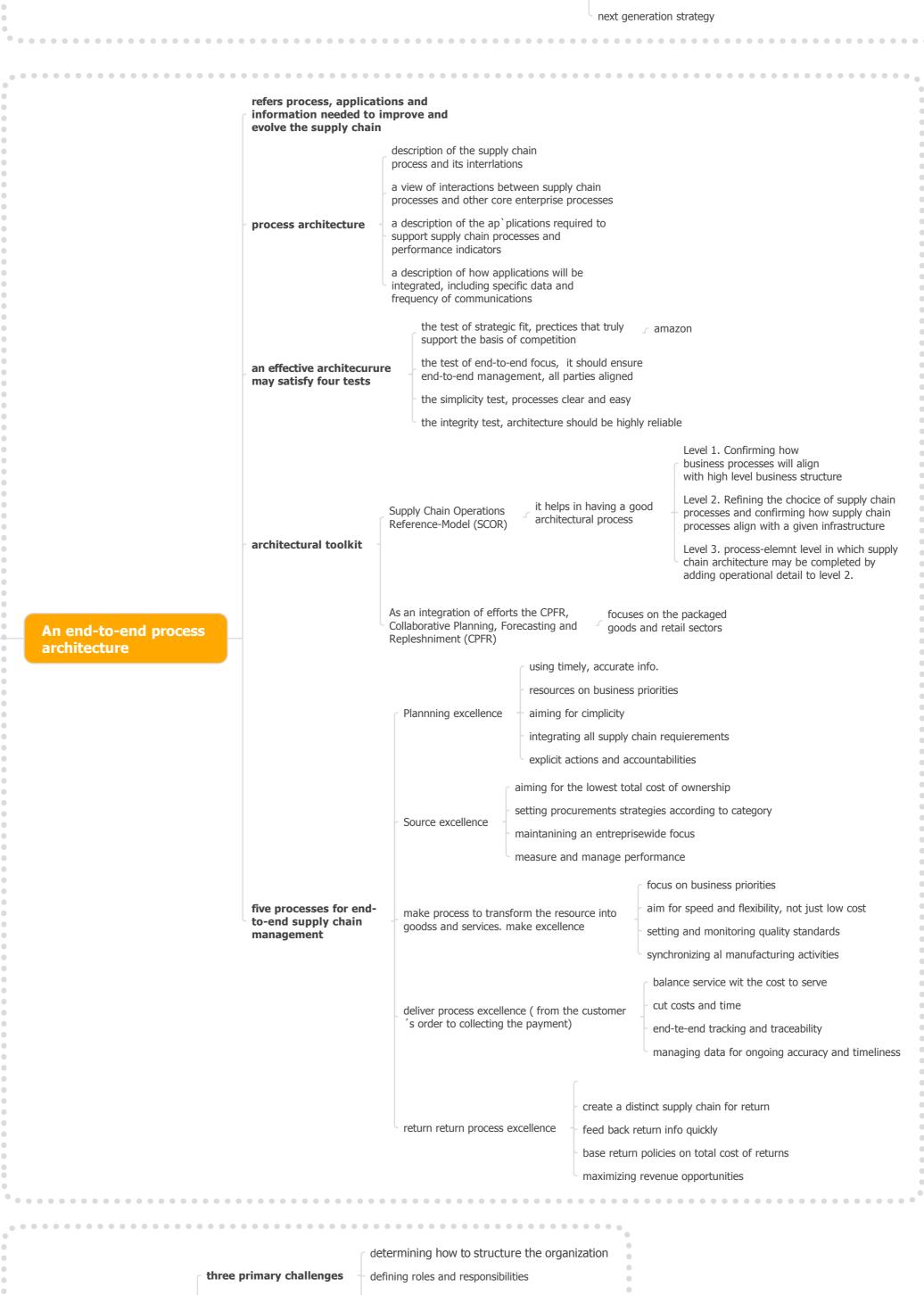
metrics are implemented via a formal

best practices into 5 core disciplines

aupply chain as strategic asset end-to-end process architecture organization for perfomrance the right collaborative model metrics to drive business success

Strategic supply chain management (Cohen / Roussel)







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Plates, etc

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collaboration for each partner segment